

Stamp of Approval From Leading Chemical Tanker Owner / Operator

Jo Tankers AS on Sembawang Shipyard's Stainless Steel Repairs

Mr Ronald Hansen, Manager, Strategy and Development (Ship Management) of Jo Tankers AS, Norway, presented a Customer Appraisal plaque to our Managing Director, Mr Heng Chiang Gnee, during a luncheon on 15 November 1999. Jo Tankers AS is one of our valued term contract customers.

During the brief presentation which was attended by Mr Jerry Koh, General Manager of Sembawang Shipyard, Mr Ronald Hansen commended the continuous efforts made by the shipyard over the years in servicing Jo Tanker vessels to the highest quality and in providing Jo Tanker's technical team of Superintendents with good co-operation and strong support. He was especially appreciative of the significant improvement made by the shipyard's Hull Department in the area of stainless steel repairs seen during the recent docking of **Jo Lind**. He was impressed with the shipyard's preparation and commitment in making the stainless steel repairs a success. Hence, he was happy to present a Customer Appraisal plaque to the shipyard's Hull Department in recognition of the efforts made by the department and all those involved in seeking continuous improvement to meet the customers' requirements by establishing good practices for repair of stainless steel, including work co-ordination, environmental protection and a continuous training programme. Mr Hansen expressed his confidence that both Jo Tankers and Sembawang Shipyard would jointly work towards achieving higher standards in the docking and repair of Jo Tanker's fleet of chemical tankers.

Receiving the plaque from Mr Hansen on behalf of the shipyard, Mr Heng thanked Jo Tankers for the presentation and in particular, expressed the shipyard's appreciation to Mr Ronald Hansen for his strong support for the shipyard over the years. Mr Heng added that a formalised feedback system has been in place since early this year whereby both sides could jointly carry out a systematic tracking and trending on the areas for improvement and Sembawang Shipyard has benefited from the assessment and feedback provided by Jo Tanker's team of Superintendents and technical personnel. Mr Heng also expressed his sincere belief that the partnership between Sembawang Shipyard and Jo Tankers would continue as both organisations work closely together for continuous improvement in quality, safety, health, and environment.

The term contract with Jo Tankers AS has been in place since 1994. In 1999, Sembawang Shipyard successfully repaired the **Jo Lonn, Jo Cedar, Jo Lind** and **Jo Oak**. Other significant jobs completed for Jo Tankers included the main engine upgrading / overhaul of **Jo Rogn** in

December 1997 and **Jo Gran** in March 1998. To commemorate the repairs carried out on Jo Tanker's vessels in 1998 and 1999, Mr Andrew Hills, Superintendent for **Jo Oak**, presented two plaques to the shipyard following the successful repairs to subject vessel in November 1999. Mr Jerry Koh, our General Manager, received the plaques on behalf of Sembawang Shipyard. ☺



Mr Jerry Koh, General Manager of Sembawang Shipyard Pte Ltd receiving the plaques from Mr Andrew Hills, Superintendent for **Jo Oak**.



Mr Heng Chiang Gnee, Managing Director of Sembawang Shipyard Pte Ltd receiving the plaque on Customer Appraisal from Mr Ronald Hansen, Jo Tanker's Manager, Strategy & Development (Shipmanagement).